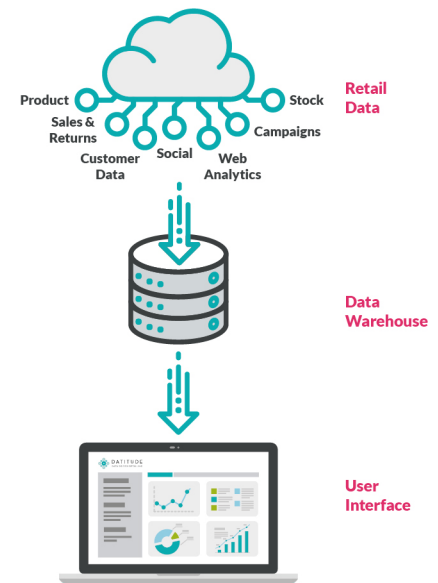# System Administrator / Junior DevOps Engineer

DATITUDE

DATA DRIVEN RETAILING

An Introduction to Datitude

Established in 2013, with offices in Amersham, Datitude provides business intelligence (BI) and data analytics solutions to enable retailers and consumer businesses make sense of their data.

Our on-demand Customer and Retail Data Platform unleashes the most powerful customer and trading insights across multiple channels (on and offline) at speed. It combines data warehouse and data lake, systems integration and business intelligence in a single managed solution.

- Its integrated platform combines data warehouse and data lake, comprising over 50 out-of-the-box data models, with a variety of front- end user interfaces to provide advanced analytics capabilities and BI.

- Source data from disparate systems is integrated and processed daily, creating standardised data sources and a single version of the truth for businesses.

- No matter what the data source (eg. store POS, ecommerce, merchandising, email, web analytics, social data systems) we can process it.

- Easy to understand dynamic reports and analytics are automated and built in as standard including visualisations and sophisticated interactive dashboards. Plus, it's easy to use for extracting data and hands-on analytics.

About the Team

Datitude's co-founders and directors, Sarah Hughes and Gavin Wilkinson, have over 40 years' combined experience in omnichannel retailing and technology and have worked with many of the UK's best-known brands and retailers.

With omnichannel retailing creating dizzying amounts of data across retail businesses, they recognised a need for fast, robust, trusted and easily accessible data analytics. And so Datitude's solution was born, built on the principle that insight should drive action - and that the best decisions are made when an organisation's data is easily accessible and understood, unrestricted by data silos, legacy IT systems, department structures or team skill sets.

Along with a small team of highly talented developers, systems integrations and data experts, we've built a platform which is best of breed, using forward thinking and modern tech stacks, incorporating technology such as Amazon Web Services and Tableau, as well as an Excel add-in, and proprietary technologies, making it fast, secure and scaleable to grow with any business.

We take great pride in our tech development, service delivery and support to ensure clients can quickly and easily access their data and get the most value from it.

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Who We Work With

- Datitude has worked with a large number of retail clients over the years, particularly within fashion and general merchandising, including:

Great Little Trading Co.	MINT VELVET	oasis OASIS-STORES.COM	My 1st Years MADE WITH LOVE
[WAREHOUSE]	SkinBio THERAPEUTICS	KAREN MILLEN	Virgin EXPERIENCE DAYS
GET THE LABEL.COM	E A S T	slater MENSWEAR	c o a s t

- Whilst we made our we made our name in retail, we provide BI and data analytics solutions to consumer businesses in other sectors who need better access to their data and greater insight into customer behaviour.

The Opportunity: System Administrator / Junior DevOps Engineer

Datitude continues to go from strength from strength – we've significantly enhanced our data analytics solutions, added to our client base and expanded into different sectors. We have further exciting developments in the pipeline and are growing the team to support our growth.

This is a brilliant time to join Datitude and be a part of our continued success. We're genuinely proud of our track record building successful teams and creating a work environment which encourages and supports individuals to develop, grow and feel valued.

This is a fantastic opportunity for someone in their early career to develop and progress further. So, what does the role involve?

Primarily you'll be responsible for:

- supporting internal systems projects (predominantly using Amazon Web Services) to adopt cutting-edge technologies and increase automation, improve efficiencies and elevate our service for our clients

- developing our systems and infrastructure to ensure we're optimising the platform (including database, data warehouse, web-based application, Tableau, Excel add-in)

- assisting our first line support team, including running SQL queries in the database to retrieve information and diagnose issues.

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About You

You're likely to be in the early stage of your career and been doing a similar role in system administration for a year, or two.

Your educational background is less important than the skills, experience, knowledge and interests you bring to the role.

So what's essential?

A love of tech and computing is a given, preferably with an interest in business intelligence and data analytics.

You must have a sound knowledge of, and gained experience in:

- Linux systems administration
- AWS or similar cloud services provider
- networks
- databases – both administration and SQL.

We'd also like you to have:

- programme scripting using BASH and Python
- Zabbix or other monitoring tools
- automation including Continuous Integration (CI) and Continuous Delivery (CD).

And it'd be a bonus if you've had some exposure to the following:

- containerisation using tools like Docker
- Tableau or similar BI software
- Talend (cloud data integration).

To succeed in our environment, you'll also need to be:

- team orientated with a strong service ethos
- smart, with oodles of enthusiasm for learning on-the-job and a genuine desire to apply your skills to support business priorities
- a brilliant communicator (written and spoken), and not just with techies
- comfortable using your initiative, and have a hands-on, can-do, attitude
- able to manage multiple projects
- flexible and comfortable prioritising and managing escalated support queries, whilst continuing to move internal systems projects forward
- interested in working in a B2B (business to business) environment
- available to work full-time from our offices in Amersham.

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Why Join Us?

We think Datitude is a pretty special place to work!

We're a small, friendly bunch who enjoy working together towards a common goal in a relaxed environment. That doesn't mean we're not focused or hard-working.
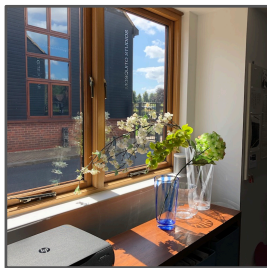
Your input will be valued, and you'll be contributing, from day one. We pride ourselves on nurturing and developing everyone to succeed so you can expect a supportive and collaborative environment. If you perform and develop well, we offer genuine promotion opportunities; many of our team have progressed into more senior roles during their time with us.

You'll report to the Chief Operating Officer and, no matter what your experience, will be guided by an experienced technical lead and closely mentored. You'll get to work with, and learn from, everyone in the business and be encouraged to develop.

You can expect to receive:

- £25,000 - £30,000 per annum, depending on experience
- 25 days paid holiday, plus bank holidays
- company pension scheme (eligibility in line with stakeholder plan rules)
- flexible working hours, subject to operational requirements (our normal working week is Monday to Friday, 36 hours per week).

We work in some pretty cool offices in the Chiltern countryside (De Havilland Court, Penn Street, Amersham)! Do check out our location to make sure you can commute easily. It's great if you cycle or drive, less so for public transport.

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Interested?

Find out more about Datitude on our website and at linkedin.com/company/datitude.

Got some questions? Give us a call (ask to speak to Kate) or send an email.

Ready to apply? Please email a covering letter, along with your CV, to hello@datitude.co.uk. All applications will be acknowledged.

We look forward to hearing from you!

Contact Details:

Email: hello@datitude.co.uk
Call: 020 3003 5000
Web: datitude.co.uk

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